

Group Health Prescription Mail Order Request Form

Please mail to: **Group Health
Mail Order Pharmacy
P.O. Box 34383
Seattle, WA 98124-1383**

or fax to: **(206) 901-4443 or
1-800-350-1683 (toll free in WA state)**

For Faster Service

Order online at www.ghc.org (first time users must register with MyGroupHealth and complete an ID verification form).

Or, call in your refill order at (206) 901-4444 or 1-800-245-7979

Patient Name		Consumer #	Dr. Name
Prescription #	Quantity	Name of Drug/Comments	

(If more than one patient is on this order form please indicate by separating with their Consumer Number. For additional space, continue on back)

Shipping Address

Name _____

Address _____

City _____ State _____ Zip _____

Daytime Phone (very important) _____ Home Phone _____

Consumer Number _____

Payment Method

Check Money Order Credit Card

No Cash or CODs. Make check payable to: **Group Health**

Amount Enclosed \$ _____

Credit Card Account Number _____

Expiration Date _____ Visa MasterCard Discover Card

Signature _____

If You are Ordering a New Prescription

Please enclose the written prescription from your physician along with this form and mail it (do not fax). New prescriptions may be limited in the number of days supply dispensed.

Quality and Safety

Group Health guarantees all prescriptions will meet the highest standards of quality, safety and effectiveness. Registered pharmacists review each prescription for accuracy, completeness and appropriateness before dispensing, and perform checks to assure the quality, quantity and potency are accurate.

A computerized patient profile is maintained to ensure there are no adverse reactions with other prescriptions you are receiving from Group Health. If any questions arise regarding potential adverse reactions, our pharmacist will contact your prescriber or you before dispensing the medication

Items You Can Order

You may use this service to order prescription drugs, refills, ostomy supplies, over-the-counter medications and other special medical items.

Delivery

Orders are usually processed within 24 hours and shipped to your home within 10 working days. **Delivery is FREE.** To prevent delay, please include your daytime phone number so pharmacy staff may contact you with questions. Expedited delivery is available for an additional charge. Call Mail Order Pharmacy and press "0" to speak to a staff member.

Hearing Impaired Ordering

Call **(206) 901-4455** to use our TDD system (telecommunications device for the deaf).

Questions or to Check on an Order

Call Mail Order Pharmacy Monday through Friday, 7:30 AM to 6:00 PM at **(206) 901-4444** or toll free **1-800-245-7979 (RXRX)**.



GroupHealth